



A Single Source Provider® of
Fire & Water Damage Restoration & Reconstruction

CERTIFICATE OF SATISFACTION

Customer: Wivan Lee Whalen (Suzanne S. Cook)

Insurance Company: State Farm Claim #: 20R002802

Did Purofirst respond to your emergency call promptly? (Yes/No) Yes +

Did our employees present themselves professionally? (Yes/No) Yes +

Comments: Always friendly and helpful. Prompt and went the extra mile for us. A ray of hope + kindness during a hard time.

Did our sub-contractors present themselves professionally? (Yes/No) Yes +

Comments on each sub-contractor: Charlie Sr., Charley Jr., Mario, Ever forge and Pedro represent your Company in the finest manner. There is no quit in them at all. They are all a credit to their trade

Did Purofirst complete the claim in a satisfactory manner? (Yes/No) Yes +

How do you rate Purofirst's performance? Excellent +++
(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional comments: There are not enough kind words for these men who made us feel safe and secure during a devastating time for our family THANK YOU!!

The loss or damage for which this claim is made has been repaired or restored to my (our) full satisfaction and I (we) direct and authorize our Insurance Company to pay Purofirst directly for services rendered.

Signature: Wivan Lee Whalen (Suzanne S. Cook) Date: Aug 25 2008
(Insured)

Signature: _____ Date: _____
(Insured)

Each Purofirst office is independently owned and operated.