



A Single Source Provider[®] of
Fire & Water Damage Restoration & Reconstruction

CERTIFICATE OF SATISFACTION

Customer: Wilbur & Ernestine Tolson

Insurance Company: ALL STATE Claim #: _____

Did Purofirst respond to your emergency call promptly? Yes/No _____

Did our employees present themselves professionally? Yes/No _____

Comments: Your employees were wonderful; very professional and courteous.

Did our sub-contractors present themselves professionally? Yes/No _____

Comments on each sub-contractor: Miguel was very informative about our situation helping us to understand the reason for the fans and making our situation bearable.

Did Purofirst complete the claim in a satisfactory manner? Yes/No _____

How do you rate Purofirst's performance? Excellent
(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional comments: We would recommend them to anyone in a situation like we had.

The loss or damage for which this claim is made has been repaired or restored to my (our) full satisfaction and I (we) direct and authorize our Insurance Company to pay Purofirst directly for services rendered.

Signature: Ernestine B. Tolson Date: 5/20/08
(Insured)

Signature: Wilbur A. Tolson Date: 5/20/08
(Insured)

Each Purofirst office is independently owned and operated.