



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

## CERTIFICATE OF SATISFACTION

Customer: Patrick Costello

Company: Commercial - Fairlington Village

Did Purofirst respond to your emergency call promptly? Yes/No Yes

Did our employees present themselves professionally? Yes/No Yes

Comments: Guys showed up immediately and on time.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent

(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comments: Very knowledgeable staff, able to answer all my questions.

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

**Each Purofirst office is Independently owned and operated.**