



Water, Fire, Smoke, Trauma, Mold, Repairs, Infrared

## CERTIFICATE OF SATISFACTION

Customer: Carolyn Day Hecox

Company: Allstate

Did Purofirst respond to your emergency call promptly? Yes/No Yes, they came at 6:00 PM on a Saturday.

Did our employees present themselves professionally? Yes/No Yes

Comments: I own five properties in this area, and I only wish that whenever I had an emergency at any of them that this team would be sent out. They were here on a Saturday evening for more than 3 hours to ensure that I had a thorough dryout.

Did Purofirst complete the claim in a satisfactory manner? Yes/No Yes

How do you rate Purofirst's performance? Excellent!

(Excellent, Good, Satisfactory, Fair, Unsatisfactory)

Additional Comments: The Allstate inspector Jim Lowry commented to me that Purofirst did an excellent job cutting out damaged drywall.

The loss or damage for which this claim is made has been repaired or restored to my/our full satisfaction.

**Each Purofirst office is Independently owned and operated.**